

## Who to Call

Emergency:

# 9-1-1

Non-emergency:

704-920-3000

## What to Say

State *briefly* what you are reporting. You will have time after help is dispatched to give more detail

Name, address or location and your phone number

Describe the people involved, the vehicle description and direction of travel

Don't be afraid to call 9-1-1 if **you** think it's an emergency

If possible, stay on the phone and answer the dispatcher's questions until told to hang up

## Notes

## Crime Prevention Strategies for

Senior Citizens

# ID Theft Fraud



Cabarrus County Sheriff's Office  
30 Corban Ave SE  
Concord NC 28026  
704-920-3000  
[www.cabarruslaw.us](http://www.cabarruslaw.us)

A segment of the Cabarrus County  
**Crime Prevention**  
Program

*Cabarrus County Sheriff's Office Crime Prevention Program*

**NEVER** give out your personal information unless you initiated the transaction.

If someone calls and asks you for your social security number, account numbers, credit card numbers, **DO NOT GIVE IT TO THEM**. Legitimate companies will not ask you for this information over the phone.

Ask them to send you something in the mail.

Talk to someone you trust before you make any commitments or transactions. You can always call back to the company with the number from your statement.

If someone comes to your door, don't open it. With the door closed ask for ID and call the company to verify who they are.

**Beware** of urgent messages from unfamiliar sources

If you receive offers in the mail, shred them and throw them away.

Use a separate account for online or phone orders that has only the amount you agree to pay deposited in it.

**Don't let people know you're home alone**

**If you're at home outside**

If someone approaches you when you are outside, stay calm.

Give them a reason why you need to go inside for a minute and then call the police if you are afraid.

Get in your car and lock the door.

Blow the horn.

## Phone Strategies

- Hang up
- Lay the phone down
- Keep repeating "I can't hear you"
- Start talking about unrelated things
- Screen your calls
- Get caller ID and don't answer calls if you don't recognize the number
- Use an answering machine

**Beware** of who has access to your finances

## Remember

These people don't know you and they may be targeting you because you are a senior citizen; use that to your advantage. You don't have to be polite. You don't owe them anything.

If it sounds too good to be true, it probably is