

YOUR ACCESS TO UNIVERSAL CLASS

- Go to our website:
<www.cabarruscounty.us/library>
- Click on 'eResources'
- Scroll-down to the
bottom of screen
- Click on: Universal Class
- Username = alphabetic or
numeric characters
Password = Six to Twenty
(6 to 20) characters



Cabarrus County Library

Learn Something New
Today!



Over
500
Online Continuing
Education Courses

Universal
CLASS

Corporate Headquarters

Universal Class, Inc.
10150 Highland Manor Drive
Suite 200
Tampa, Florida 33610-9712

General Information

10:00am-4:30pm EST

Email

customercare@universalclass.com



UNIVERSAL CLASS: SELF-PACED ONLINE EDUCATION COURSES



Cabarrus County Public Library

Concord Branch
27 Union St., North
Concord, N. C. 28025
704-920-2050

Kannapolis Branch
850 Mountain St.
Kannapolis, N. C. 28081
704-920-1180

Mt. Pleasant Branch
8556 Cook Street
Mt. Pleasant, N. C. 28124
704-436-2202

Harrisburg Branch
201 Sims Parkway
Harrisburg, N.C. 28075
704-920-2080

Website: www.cabarruscounty.us/library

FAQ's for Universal Class

- HOW CAN I ACCESS UNIVERSAL CLASS?

Go to: <www.cabarruscounty/library.us> and click on Services. Scroll down & click on Universal Class.

- IS THERE AN INSTRUCTOR AVAILABLE TO ANSWER MY QUESTIONS?

Yes. The instructor can also monitor & assess your performance.

- WILL THE COURSES TRANSFER AS 'COLLEGE CREDIT'?

No. Universal Class courses are for your own personal enrichment and education.

- HOW LONG WILL IT TAKE TO COMPLETE A COURSE?

They vary. Most can be completed in 10 to 20 hours. However, **you can work on it for up to 6 months at your own pace.**

- DO I HAVE TO PAY FOR MY COURSES?

No. The Universal Class Online Continuing Education courses are free to all library patrons.

- HOW DO I ACCESS UNIVERSAL CLASS?

Go to www.cabarruscounty.us/library and click on "Services." Scroll down the page and click "Universal Class" under the topic 'Hobbies & Interests

- WHAT IS MY USERNAME & PASSWORD?

You can create these yourself. The New Member Registration Form asks for each, with the username being alpha/numeric characters & your password being 6-20 characters (which are case sensitive) in length.

- I JUST ENROLLED. NOW WHAT?

You can access your courses under "My Classes." Now you can click on the course title which takes you to the "Class Start Page." From here, a "Student Course Wizard" informs you on what lessons to review, assignments to submit & exams to take.

- HOW MANY CLASSES CAN I TAKE?

You can enroll in up to **five classes.**

- DO I NEED TO BUY ANY TEXTBOOKS?

Most courses supply their own materials, but some (such as Algebra) may require the purchase of additional materials.

- WHEN DO MY CLASSES END?

Each class ends when you complete all the coursework and the instructor graduates you from the course

- WHAT ARE THE TECHNICAL REQUIREMENTS?

Universal Class works with most recent versions of major web browsers, including: Internet Explorer, Firefox, Safari and Chrome.

- DO I GET A GRADE FOR THE COURSE?

Yes. All coursework, exams, attendance & class participation is recorded and assessed by your instructor. Based on the grading guidelines your instructor uses, all final assessments are displayed in the "Report Card" area.

- DOES UNIVERSAL CLASS HAVE A DEMO CLASS I CAN TRY?

Yes. Visit the "Universal Class Demonstration Course" for a free tutorial.

- HOW DO I STOP RECEIVING THE EMAILS WHEN I LEAVE A CLASS?

Highlight "**No**" to disable email notification on the classroom navigational bar.

UniversalTM
CLASS