

## Referral Process


The Department of Social Services Adult Services Intake Unit or the Adult Medicaid Unit accepts SA/IH referrals made either in person or by telephone. (Call 704-920-1400 and select the prompt to “*Speak with someone regarding other services.*”)

An Intake Worker will explain the program and document the applicant's decision to apply for the program.

A mini-screen is completed to determine if SA/IH is potentially appropriate, and the referral is sent to the SA/IH unit for assessment. If slots are immediately available, the applicant is contacted by an SA/IH Social Worker to guide them through the application process. If no slots are available, the applicant's name is placed on the SA/IH Wait List and a letter is sent to notify them.

Because SA/IH is funded through Medicaid, all participants must be confirmed as eligible to receive both full Medicaid coverage and an SA payment before services can begin.

## The SPECIAL ASSISTANCE IN-HOME PROGRAM (SA/IH)


**PUBLIC NOTIFICATION** 

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Cabarrus County  
Department of Social Services  
1303 South Cannon Blvd.  
Kannapolis, NC 28083  
704-920-1400



A program for persons at risk of  
adult care home placement,  
who prefer to remain at home.

# Special Assistance In-Home Program (SA/IH)

## What is the SA In-Home Program?

The Special Assistance In-Home Program (SA/IH) is designed to assist persons who may be faced with the possibility of moving into an adult care facility (Rest Home, Assisted Living Facility, or Mental Health Group Home). Often this decision is driven by a lack of economic resources and the inability of family and caregivers to continue providing the level of care needed.

Some individuals can instead remain safely at home if they are assisted with additional income to meet essential needs, adequate housing, reliable informal support from family and friends, necessary health care, and social services involvement.

The SA/IH program helps coordinate these services and provides ongoing case management to ensure participants remain safe within their home environments.

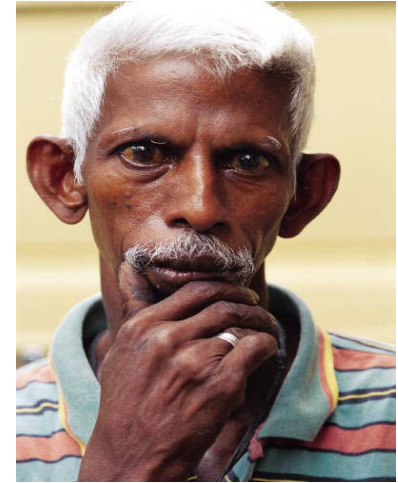
Current residents of Adult Care facilities who could potentially return safely to a private living arrangement with assistance from the SA/IH Program are also welcome to apply.

## Who is eligible for SA In-Home?

The program is open to Cabarrus County residents age 18 years of age or older who:

- ◆ Need adult care home level of care in a facility, but desire to live in their own homes or in another private living environment
- ◆ Meet the income and Medicaid-eligibility criteria for a Special Assistance payment
- ◆ Have insufficient income to meet the essential expenses incurred in living at home
- ◆ Need appropriate community-based or in-home services to assist them in remaining in their homes
- ◆ Can have their health, safety and well-being maintained at home with appropriate services
- ◆ The applicant's physician must complete a medical form (FL-2) recommending them as needing the same type of care as provided in an Adult Care Home.

## Is SA In-Home right for you?



## Special Assistance In-Home Payment

The SA/IH payment is intended to cover essential items for aged and disabled adults who have income below poverty level. These could include things such as *food, shelter, utilities, clothing, telephone response services, home delivered meals, and other daily necessities*. It does not replace any services (formal or informal) or supports already available to the individual.